## **Creating a Competitive Rwanda**

Professor Michael E. Porter Harvard Business School

> Kigali, Rwanda June 2007

This presentation draws on ideas from Professor Porter's articles and books, in particular, <u>The Competitive Advantage of Nations</u> (The Free Press, 1990), "Building the Microeconomic Foundations of Competitiveness," in <u>The Global Competitiveness Report 2006</u> (World Economic Forum, 2006), "Clusters and the New Competitive Agenda for Companies and Governments" in <u>On Competition</u> (Harvard Business School Press, 1998), and ongoing research on clusters and competitiveness. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means - electronic, mechanical, photocopying, recording, or otherwise - without the permission of Michael E. Porter. Further information on Professor Porter's work and the Institute for Strategy and Competitiveness is available at www.isc.hbs.edu

## The Changing Nature of International Competition

### **Drivers**

- Fewer barriers to trade and investment
- Rapidly increasing stock and diffusion of knowledge
- Competitiveness upgrading in many countries

## Market reaction

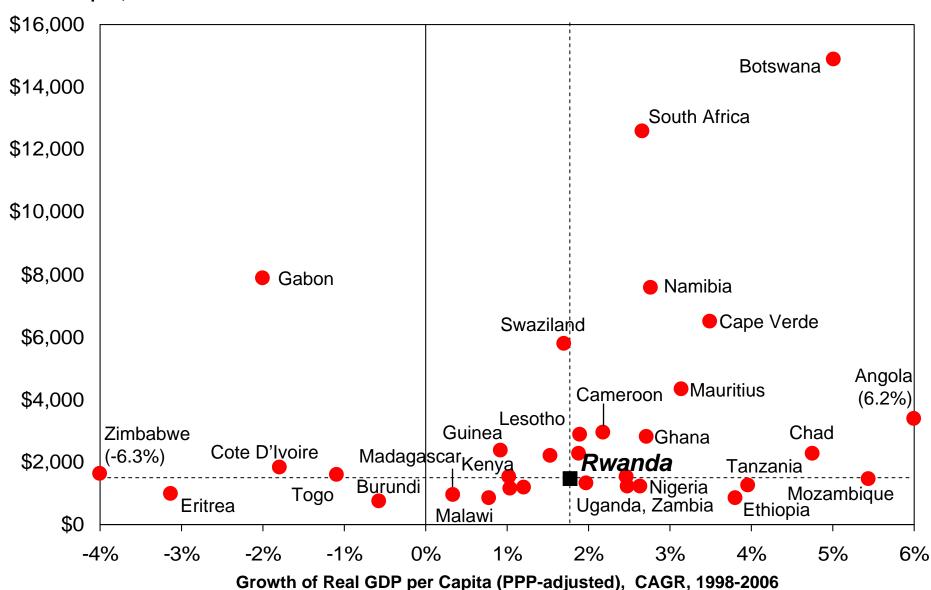
- Globalization of markets
- Globalization of capital investment
- Globalization of value chains
- Increasing knowledge and skill intensity of competition
- Value migrating to the service component of the value chain



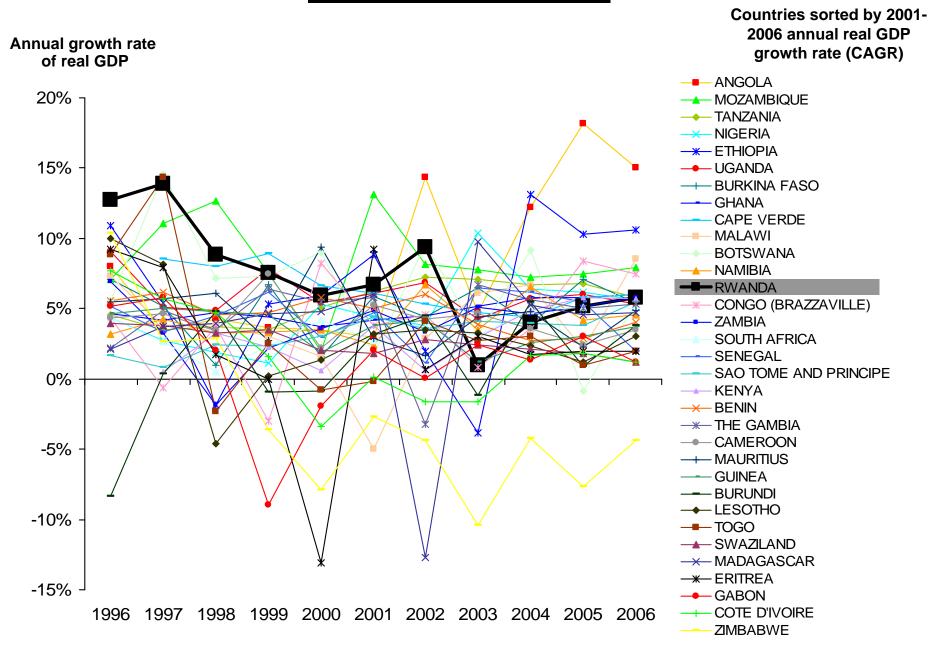
• Improving competitiveness is increasingly essential to Rwanda's prosperity

# Prosperity Performance Selected Countries

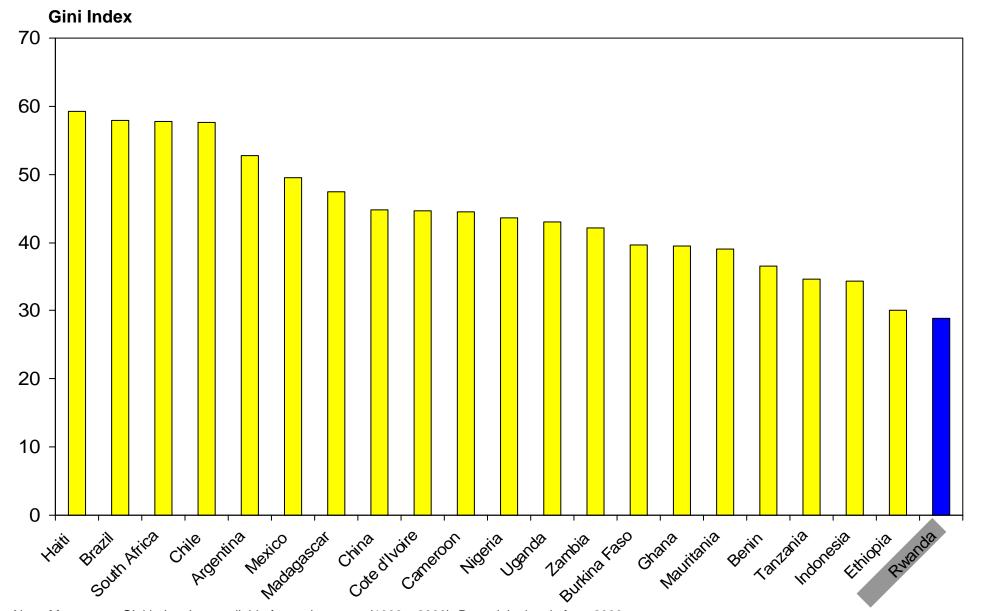
## Real PPP-adjusted GDP per Capita, 2006



# Comparative Economic Performance Real GDP Growth Rates



# Income Inequality Selected Countries



Note: Most recent Gini index data available for each country (1999 – 2003). Rwanda's data is from 2000. Source: World Bank, World Development Indicators, 2007.

## The Rwandan Economy in 2007

- Economic growth rates have rebounded strongly since 2003
- Many areas of the Rwandan business environment have improved (e.g., communications and IT, education)
- Established clusters (coffee, tea, tourism) have performed well

### **However**

- The global economic environment has been favorable
- Rwanda's growth rates are still moderate relative to peers
- Numerous areas of the business environment need further improvement
- Strengthening the private sector and increasing public-private collaboration is essential to achieving the next level of progress



Rwanda must dramatically improve its competitiveness

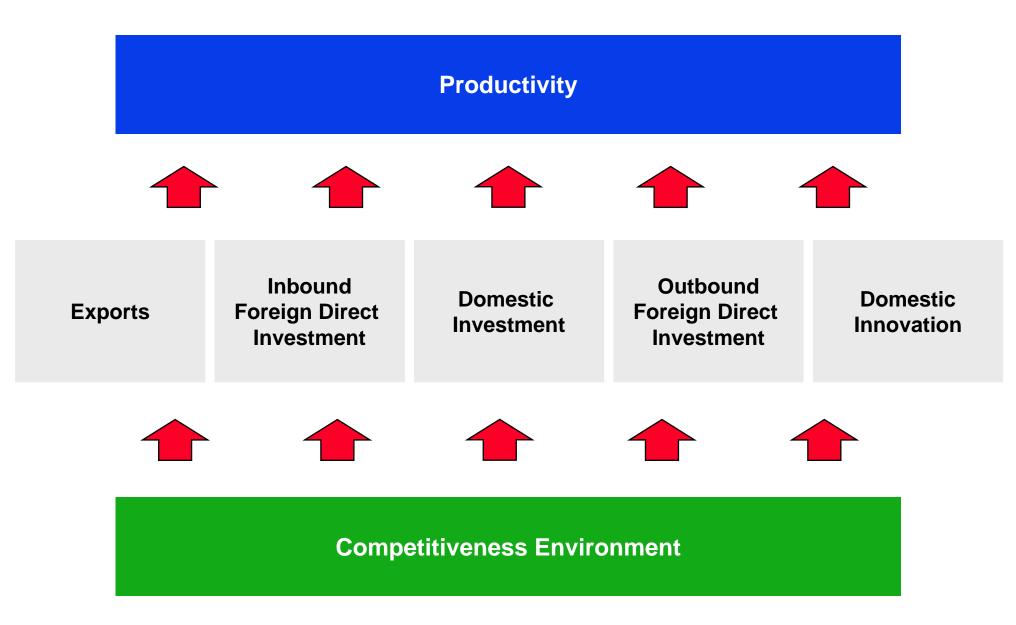
## What is Competitiveness?

- Competitiveness is determined by the productivity (value per unit of input) with which a
  nation uses its human, capital, and natural resources.
  - Productivity sets a the standard of living (wages, returns on capital, returns on natural resources) that a nation can sustain
  - Productivity depends on the prices that a nation's products and services command (e.g. uniqueness, quality), not just on efficiency
  - It is not what industries a nation competes in that matters for prosperity, but how it competes in those industries
  - Productivity requires a combination of domestic and foreign firms operating in the nation
  - The productivity of "local" or domestic industries is fundamental to competitiveness, not just that of traded industries
  - Devaluation does not make a country more competitive

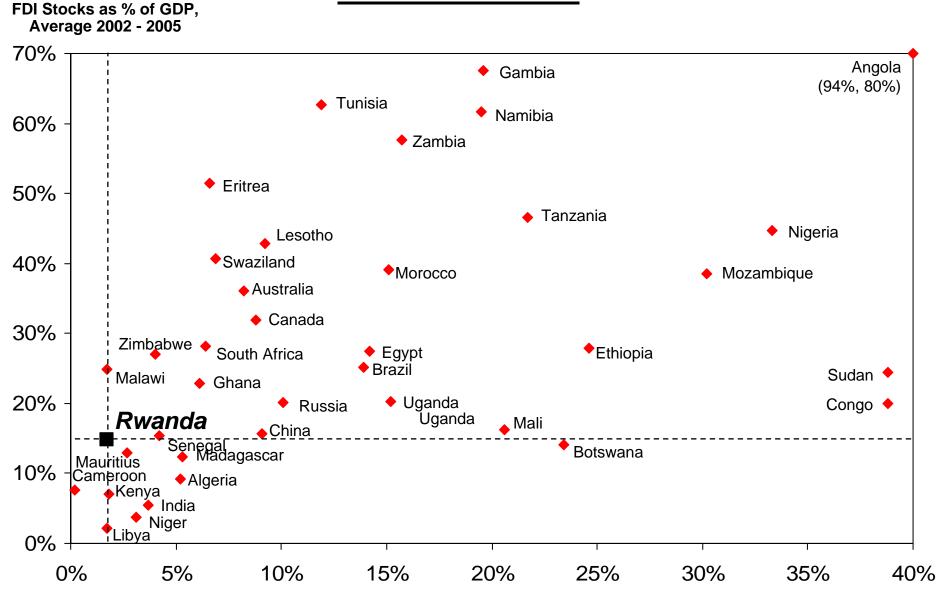


- Only business can create wealth
- Nations compete in offering the most productive environment for business
- The public and private sectors play different but interrelated roles in creating a productive economy

## **Enablers and Indicators of Competitiveness**

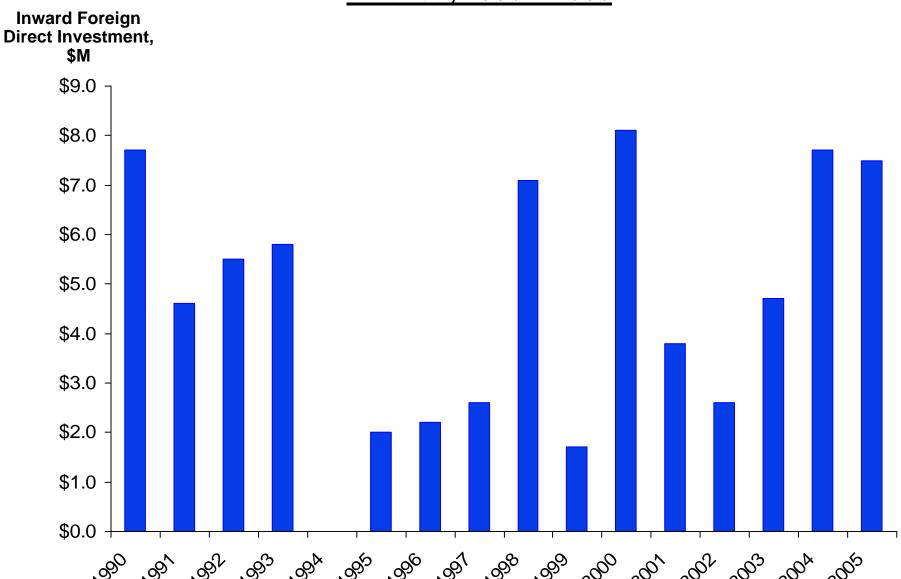


# Foreign Inward Investment Stocks and Flows Selected Countries



FDI Inflows as % of Gross Fixed Capital Formation, Average 2002 - 2005

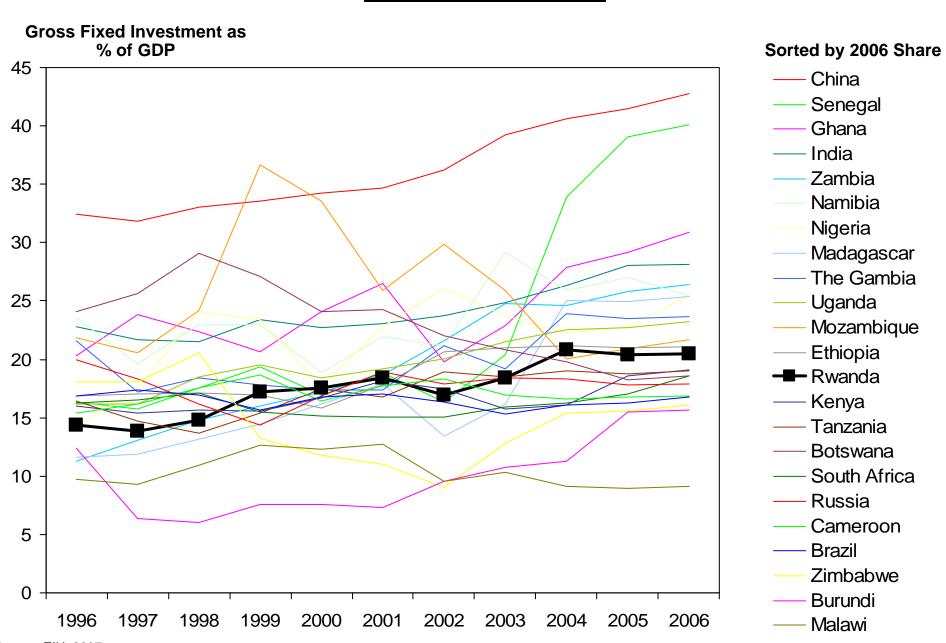
# Inward Foreign Investment Flows Rwanda, 1990 – 2005



Note: Data not available for 1994.

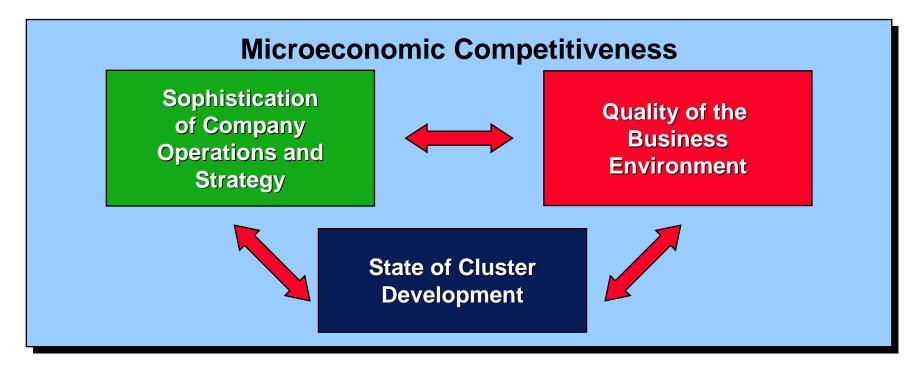
Source: UNCTAD (2007) Kenya CAON 2007 June-07.ppt

# **Investment Rates Selected Countries**



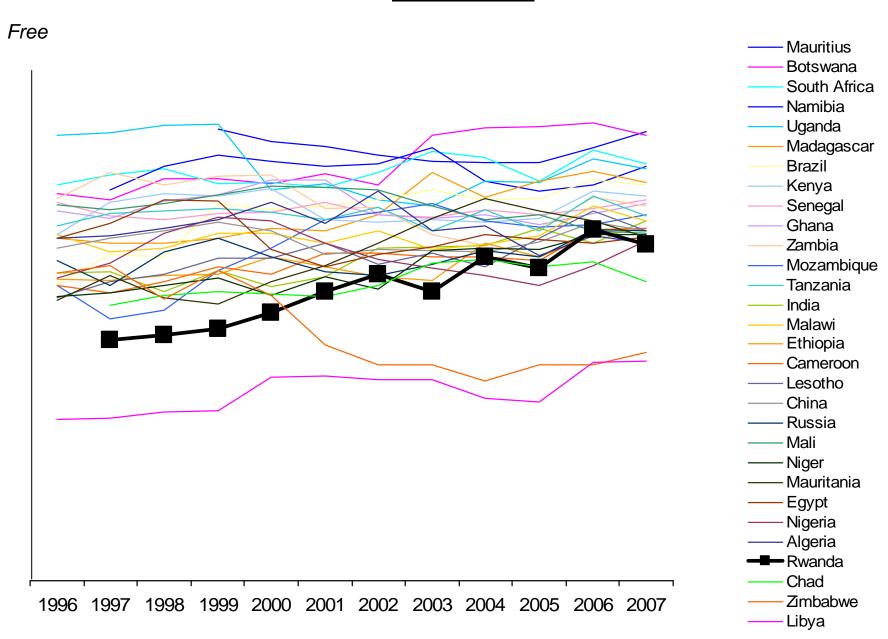
### **Determinants of Competitiveness**

Macroeconomic, Political, Legal, and Social Context

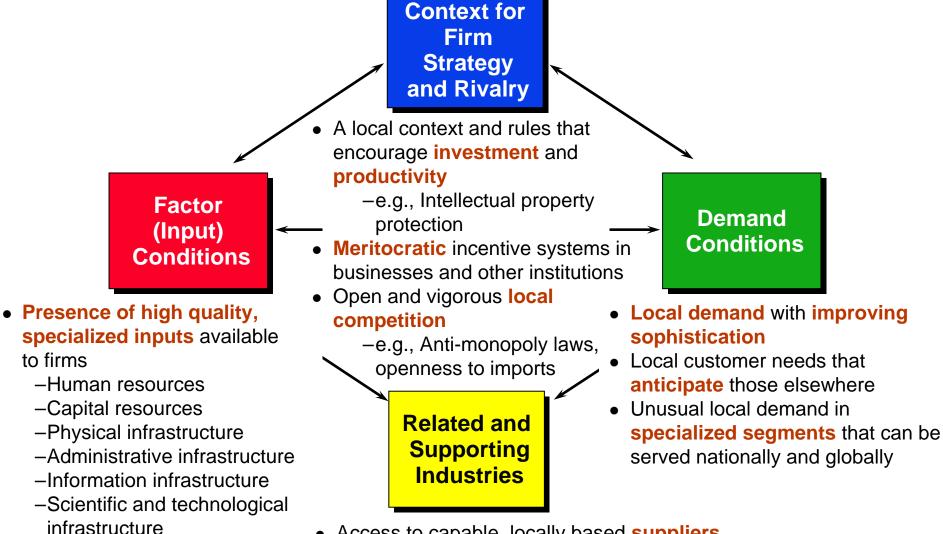


- A sound context creates the potential for competitiveness, but is not sufficient
- Competitiveness ultimately depends on improving the microeconomic capability
  of the economy and the sophistication of local competition

## Index of Economic Freedom 1996 - 2007



## Improving the Business Environment: The Diamond



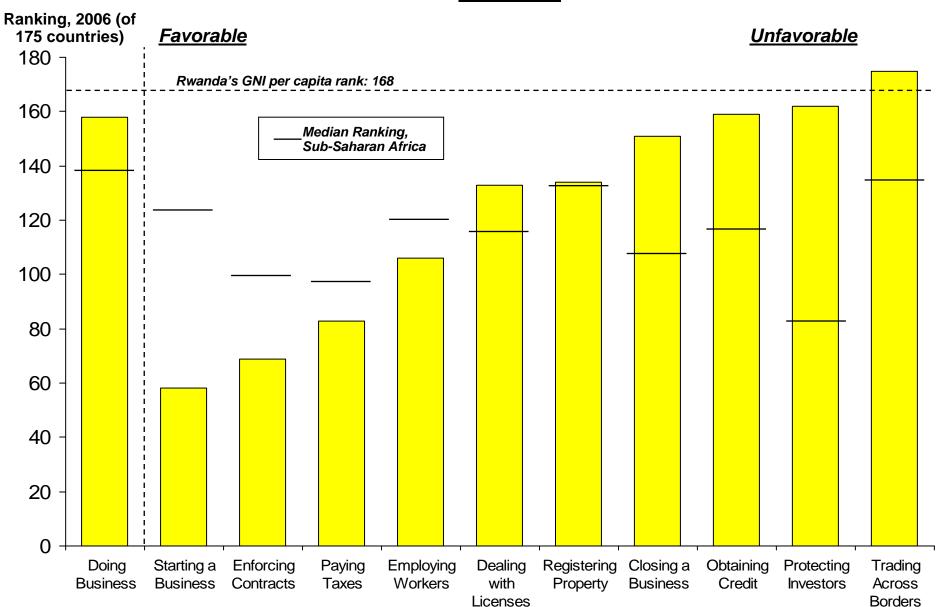
 Access to capable, locally based suppliers and firms in related fields



 Successful economic development is a process of successive upgrading, in which the business environment improves to enable increasingly sophisticated ways of competing

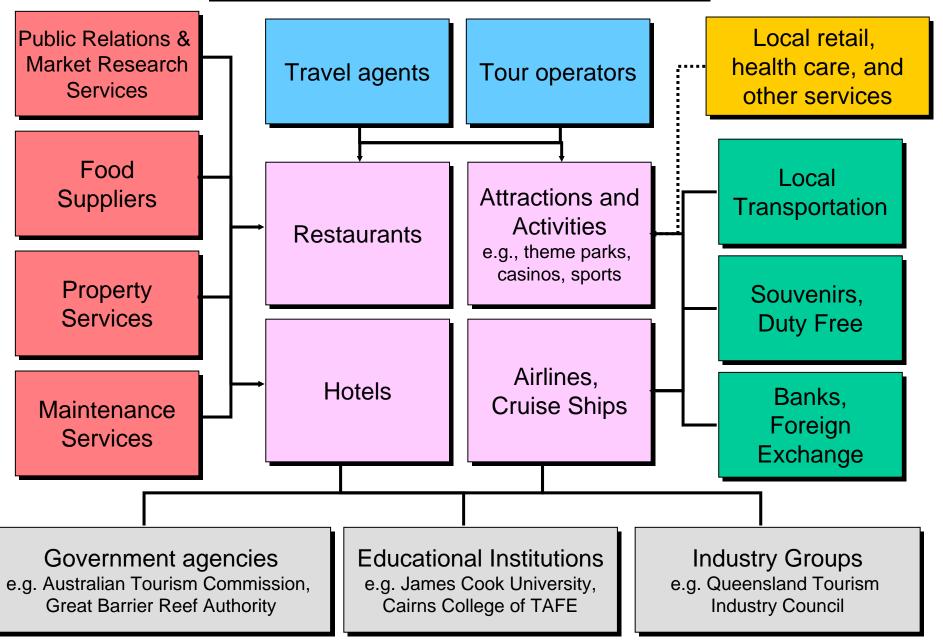
-Natural resource availability

# Ease of Doing Business <a href="Rwanda">Rwanda</a>



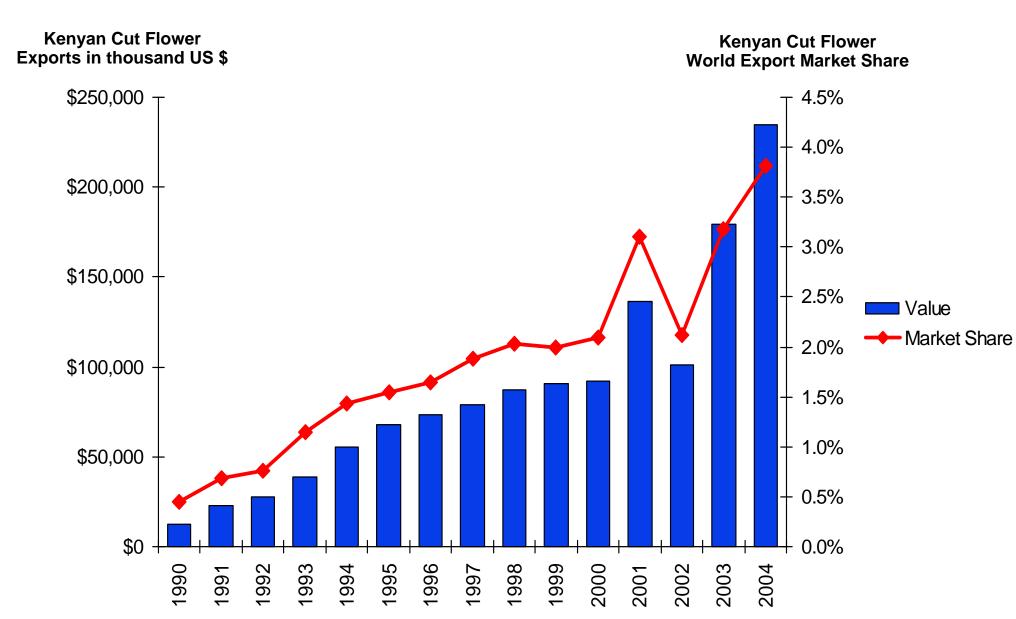
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# **Enhancing Cluster Development Tourism Cluster in Cairns, Australia**



Sources: HBS student team research (2003) - Peter Tynan, Chai McConnell, Alexandra West, Jean Hayden

# The Kenyan Cut Flower Cluster <u>Trade Performance</u>



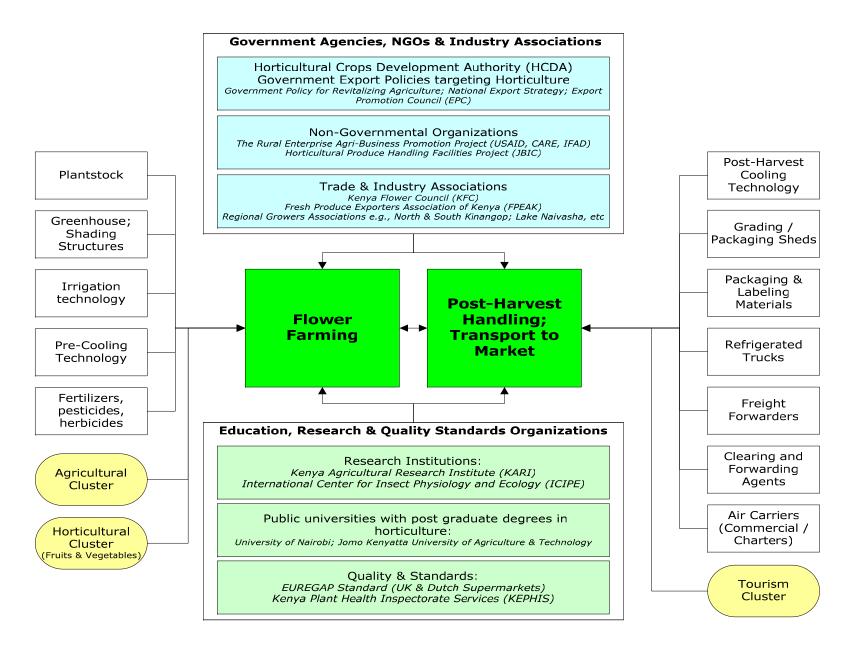
Source: Prof. Michael E. Porter, International Cluster Competitiveness Project, Institute for Strategy and Competitiveness, Harvard Business School;
Richard Bryden, Project Director. Underlying data drawn from the UN Commodity Trade Statistics Database.

Kenya CAON 2007 June-07.ppt

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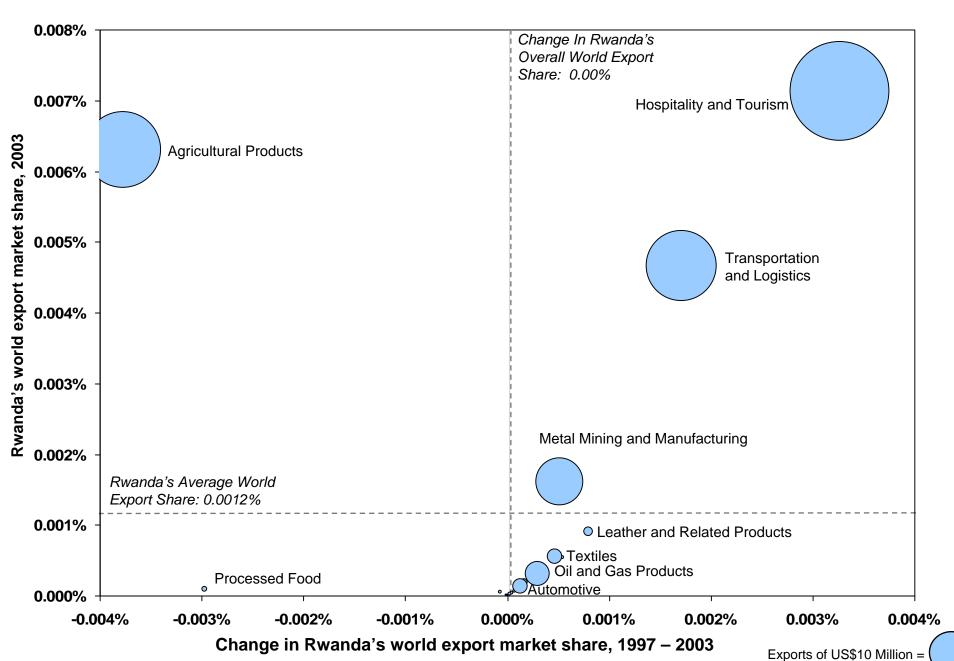
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## **Kenya's Cut Flower Cluster**



Sources: HBS student team research (2007) - Kusi Hornberger, Nick Ndiritu, Lalo Ponce-Brito, Melesse Tashu, Tijan Watt

## National Cluster Export Portfolio Rwanda, 1997-2003



Source: Prof. Michael E. Porter, International Cluster Competitiveness Project, Institute for Strategy and Competitiveness, Harvard Business School; Richard Bryden, Project Director. Underlying data drawn from the UN Commodity Trade Statistics Database and the IMF BOP statistics. Kenya CAON 2007 June-07.ppt

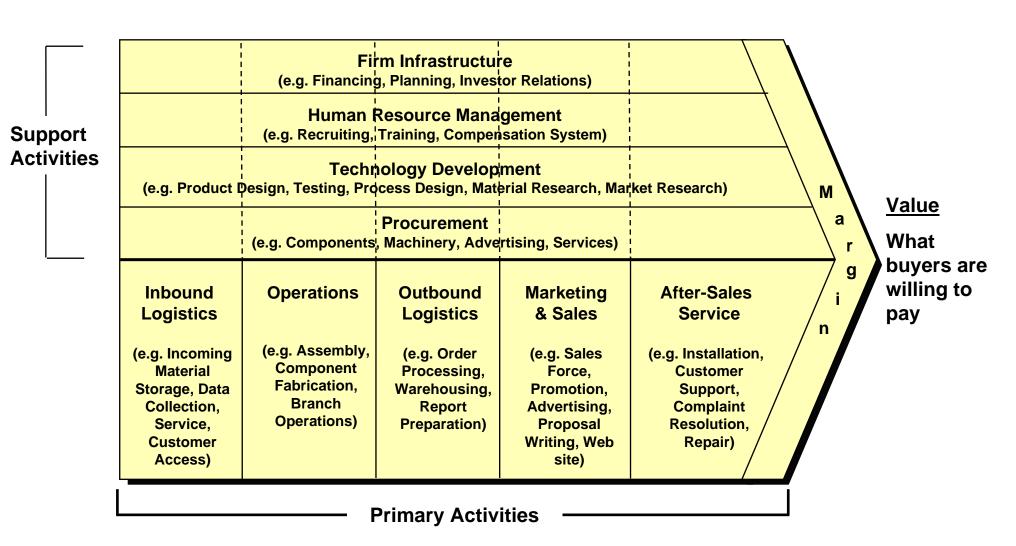
## **Achieving Superior Company Performance**



Competitive Advantage



## **Competitiveness and the Value Chain**



 Competing in a business involves performing a set of discrete activities, in which competitive advantage resides

# Strategic Positioning Pollo Campero, Guatemala

### **Value Proposition**

 Low cost fast food chicken tailored to the tastes and preferences of the Central American customer

## Set of Activities

- Service with a "human touch," including some table service
- Heavy and distinctive marketing and promotion
  - "An affordable treat for the whole family"
  - Frequent gimmicks and promotions, targeting every member of the family
  - Strong civic pride and social awareness
- Emphasize high productivity in the labor force through incentives, education, and training
- Engineering department studies motion to improve restaurant efficiency
- Company-owned chicken farms to ensure high quality raw materials

- The low cost strategy expands the market
- Pollo Campero competes effectively against U.S. fast food companies in Central America through better understanding of local customer needs
- Pollo Campero is penetrating the Latino segment in the U.S. West Coast

## Rwanda's Role in the Neighborhood



# Regional Economic Coordination Illustrative Policy Areas

Factor (Input) Conditions

- Improve regional transportation infrastructure
- Create an efficient energy network
- Interconnect regional communications
- Link financial markets
- Facilitate the movement of students to enhance higher education
- Harmonize regulatory requirements for business
- Coordinate programs to improve public safety

Context for Strategy and Rivalry

Coordinate

and fair

policies

antimonopoly

competition

- Coordinate macroeconomic policies
- Eliminate trade and investment barriers within the region
- Simplify and harmonize cross-border regulations and paperwork

Demand Conditions

- Harmonize environmental standards
- Harmonize product safety standards
- Establish reciprocal consumer protection laws

Related and Supporting Industries

- Coordinate development of cross-border clusters, e.g.
  - Tourism
  - Agribusiness
  - Transport & Logistics
  - Business services

Regional Governance

- Share best practices in government operations
- Create regional institutions
  - Dispute resolution mechanisms
  - Regional development bank
- Develop a regional marketing strategy

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# The Process of Economic Development Shifting Roles and Responsibilities

### **Old Model**

 Government drives economic development through policy decisions and incentives

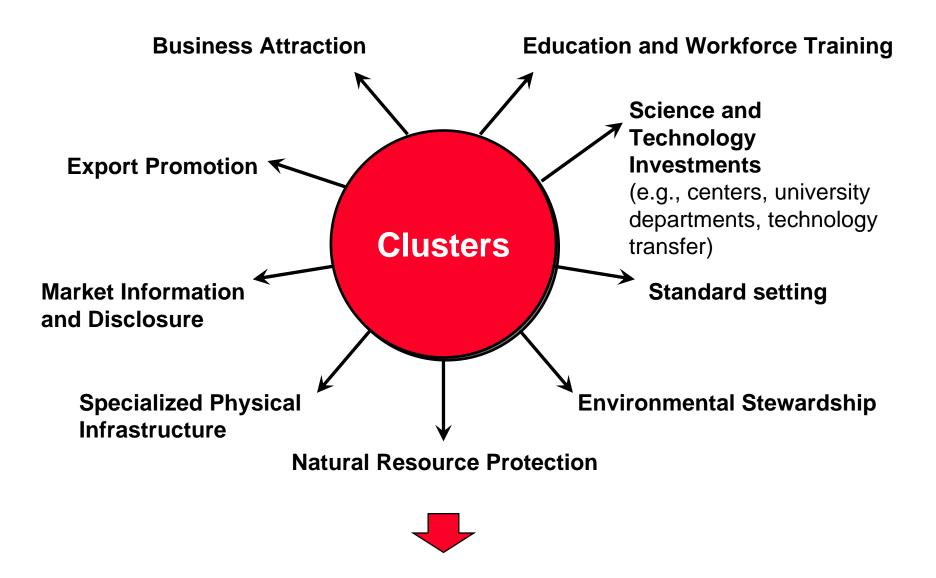


### **New Model**

 Economic development is a collaborative process involving government at multiple levels, the private sector, universities, research institutions, and business associations

 Competitiveness must become a bottom-up process in which many individuals, companies, clusters, and institutions take responsibility

### **Clusters and Economic Policy**



 Clusters provide a framework for organizing the implementation of public policy and public investments towards economic development

## Role of the Private Sector in Economic Development

- A company's competitive advantage depends partly on the quality of the business environment
- A company gains advantages from being part of a cluster
- Companies have a strong role to play in upgrading their business environment



- Take an active role in upgrading the local infrastructure
- Nurture local suppliers and attract foreign suppliers
- Work closely with local educational and research institutions, to upgrade their quality and address the cluster's needs
- Inform government on regulatory issues and constraints bearing on cluster development
- Focus corporate philanthropy on enhancing the local business environment



- An important role for trade associations
  - Collaboration, cost sharing, and increasing influence

### Rwanda's Competitiveness Agenda

### **Business Environment**

- Land use
- Physical infrastructure
  - Roads
  - Airport
  - Economic zones
- Energy
  - Renewable
- Urbanization outside of Kigali
- Skills development
- Capacity-building across institutions
- Government efficiency and cross agency coordination

### **Private Sector**

- Engage the private sector in economic development
- Support cooperative private investment vehicles to jumpstart the private equity market

### **Cluster Development**

- Activate a formal cluster development program led by the private sector
- Established clusters
  - Tea
  - Coffee
  - Tourism
  - Niche mining
- Emerging clusters
  - Construction and real estate, logistics, silk, ICT services, horticulture

### Neighborhood

- Initiate actionable economic integration initiatives with each neighboring country
- Kenya represents an important potential strategic partner

## **Defining a National Economic Strategy**

### **Value Proposition**

- What is the unique competitive position of the nation given its location, legacy, and existing and potential strengths?
  - What roles with neighbors, the region, and the broader world?
  - What unique value as a business location?
  - For what types of activities and clusters?



### **Developing Unique Strengths**

- What elements of context and the business environment become crucial priorities?
- What existing and emerging clusters should be developed first?

## Achieving and Maintaining Parity with Peers

 What weaknesses must be addressed to achieve parity with peer countries?



Competitiveness cannot be achieved only by reducing weaknesses, but by building on **existing** and **potential strengths** 

# National Economic Strategy Singapore

## National Value Proposition

- What roles in regional and world economy?
   e.g., Business, financial, and knowledge hub of Southeast Asia
- What unique value as a business location?
   e.g., Highly efficient place to do business; access to skilled and hardworking staff
- For what range of clusters, activities within clusters?
   e.g., clusters benefiting from a business hub but not dependent on a large home market or physical proximity to markets

## **Creating Unique Strengths**

Macro/political/legal/social e.g., Absence of corruption

#### **National Diamond**

e.g., Singapore's physical infrastructure

#### Cluster Development

e.g., Singapore's logistical services, financial services, petrochemical processing, tourism

#### Company Capabilities

e.g., large number of world-class multinationals with regional headquarters and significant operations in Singapore

#### Geographic Levels

e.g., Growth Triangle, ASEAN

## Mitigating Weaknesses

#### Macro/political/legal/social

e.g., Expand cultural attractions

#### **National Diamond**

e.g., Upgrade Singapore's research institutions; improve the efficiency of Singaporean domestic economy

#### Cluster Development

e.g., Develop more Singaporean SMEs to deepen clusters; improve the number and quality of IFCs

#### **Company Capabilities**

e.g., build the capability of Singaporean companies and encourage regional strategies

#### Geographic Levels

e.g., Create friendly relationships with ASEAN neighbors

## **Toward A Rwandan Economic Strategy**

### What is Unique about Rwanda?

- Corruption-free
- Stable with social progress
- Secure
- Clean
- Responsive
- Unique climate and growing conditions
- Central location on the African continent
- Growing position in tea, coffee, tourism
- Opportunity to lead the region in ICT and services

### **Some Implications**

- Rwanda must accelerate improvement of business infrastructure, the ease of doing business, and improve Kigali
- Rwanda should seize the opportunity to transform agriculture
- Rwanda is unlikely to be competitive in exporting bulky goods with low value-to-weight
- Air freight and services exports nullify Rwanda's logistical disadvantages
- Rwanda must create a positive image for economic and social development

"Switzerland of Africa"