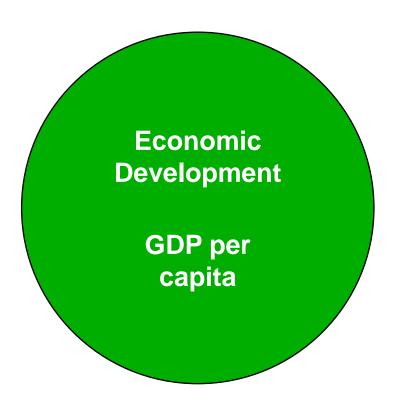
Economic and Social Development: The New Learning

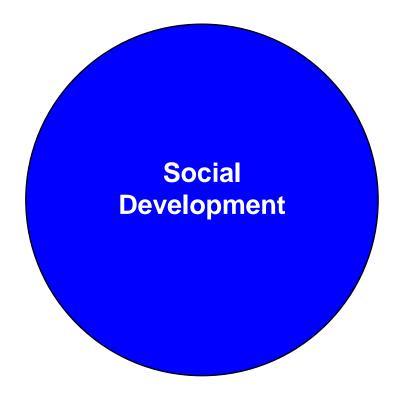
Professor Michael E. Porter Harvard Business School

Porter Prize India Boston, MA / New Delhi, India 09/26/2014

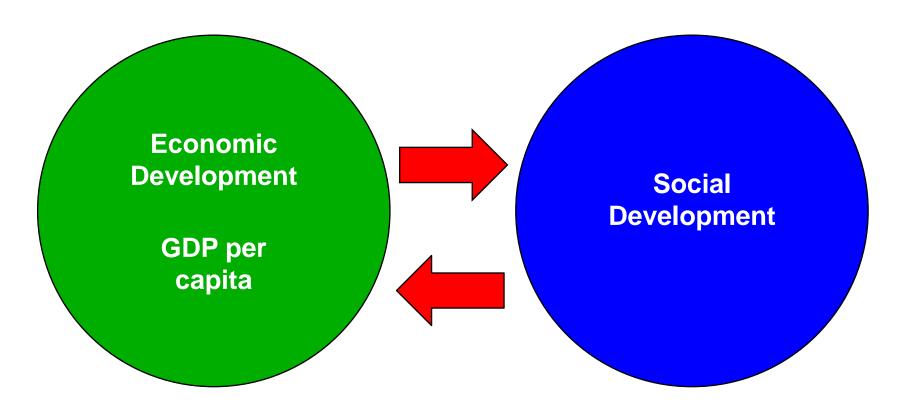
This presentation draws on ideas from Professor Porter's articles and books, in particular, <u>The Competitive Advantage of Nations</u> (The Free Press, 1990), "Building the Microeconomic Foundations of Competitiveness," in <u>The Global Competitiveness Report</u> (World Economic Forum), "Clusters and the New Competitive Agenda for Companies and Governments" in <u>On Competition</u> (Harvard Business School Press, 2008), "<u>Creating Shared Value</u>" (Harvard Business Review, Jan 2011), the <u>Social Progress Index Report</u> (Social Progress Imperative) and ongoing related research. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means - electronic, mechanical, photocopying, recording, or otherwise - without the permission of Michael E. Porter. For further materials, see the website of the Institute for Strategy and Competitiveness (www.isc.hbs.edu), FSG (www.isc.hbs.edu

The Dual Challenges of Development



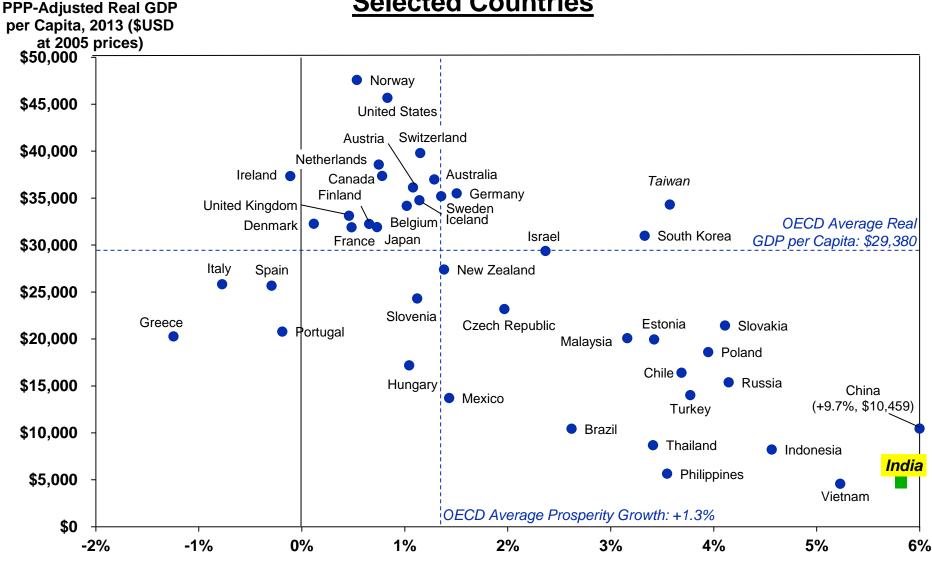


The Dual Challenges of Development



- There is a powerful connection between economic and social development, that goes in both directions
- Successful development requires improving the economic and social context simultaneously

Economic PerformanceSelected Countries



Growth in Real GDP per Capita (PPP \$US at 2005 prices), CAGR, 2003-2013

Note: Luxembourg omitted from OECD average.

Economic Development Depends on Competitiveness

A nation or region is competitive to the extent that firms operating there are able to **compete successfully** in the regional and global economy while maintaining or improving **wages and living standards** for the average citizen

- Competitiveness depends on the long-run productivity and efficiency of a location as a place to do business
 - The productivity of existing firms and workers
 - The ability to achieve high participation of citizens in the workforce
- Competitiveness is **not**:
 - Low wages
 - A weak currency
 - Jobs per se

What Determines Competitiveness?

Endowments

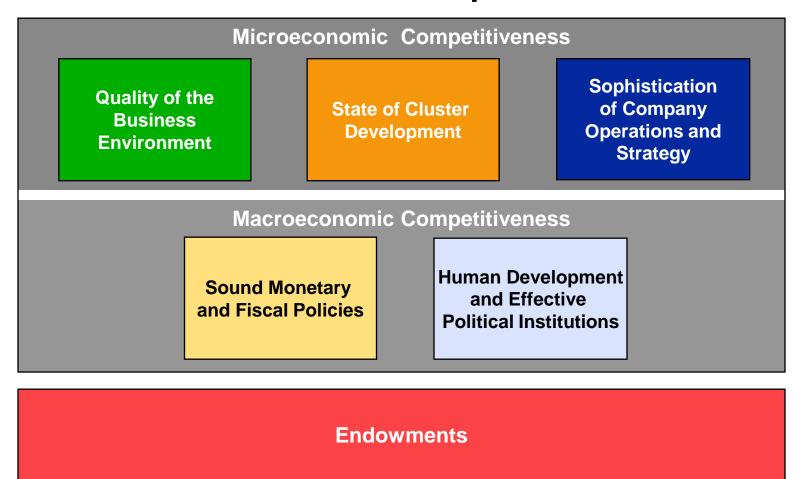
Endowments, including natural resources, geographical location, population, and land area, create a
foundation for prosperity, but true prosperity arises from productivity in the use of endowments

What Determines Competitiveness?

Macroeconomic Competitiveness Sound Monetary and Fiscal Policies Human Development and Effective Political Institutions Endowments

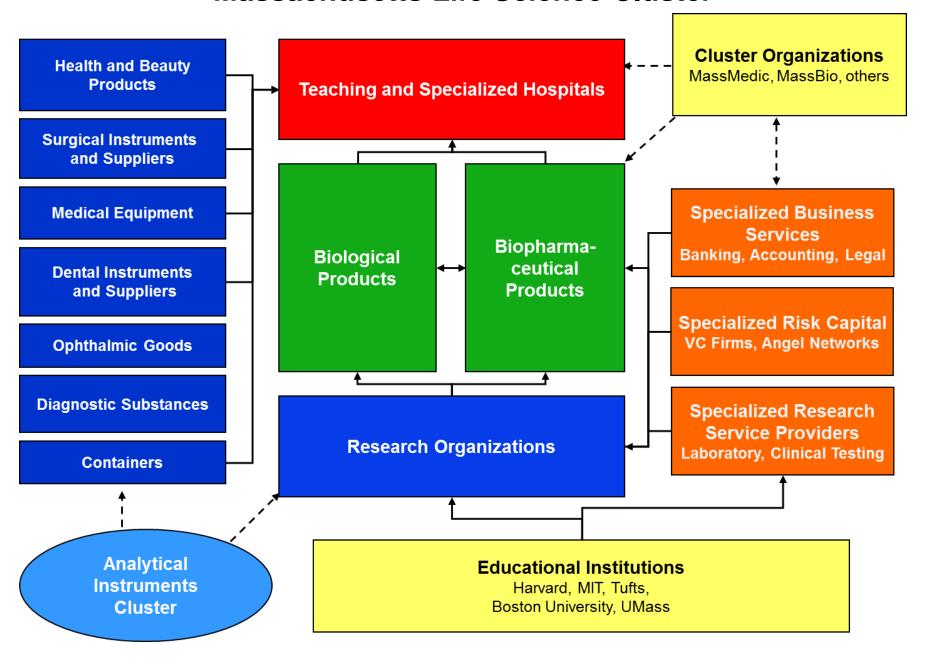
- Macroeconomic competitiveness sets the economy-wide context for productivity to emerge, but is not sufficient to ensure productivity
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What Determines Competitiveness?

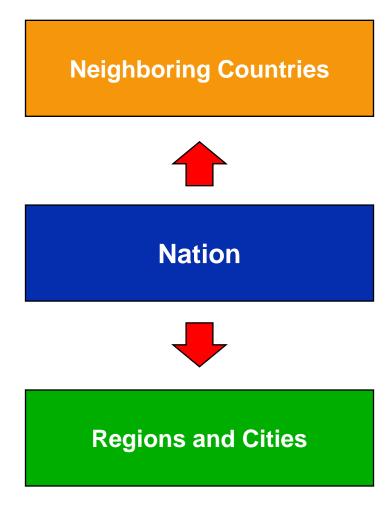


- Productivity ultimately depends on improving the microeconomic capability of the economy and the sophistication of local competition revealed at the level of firms, clusters, and regions
- Macroeconomic competitiveness sets the economy-wide context for productivity to emerge, but is not sufficient to ensure productivity
- Endowments, including natural resources, geographical location, population, and land area, create a
 foundation for prosperity, but true prosperity arises from productivity in the use of endowments

Massachusetts Life Science Cluster

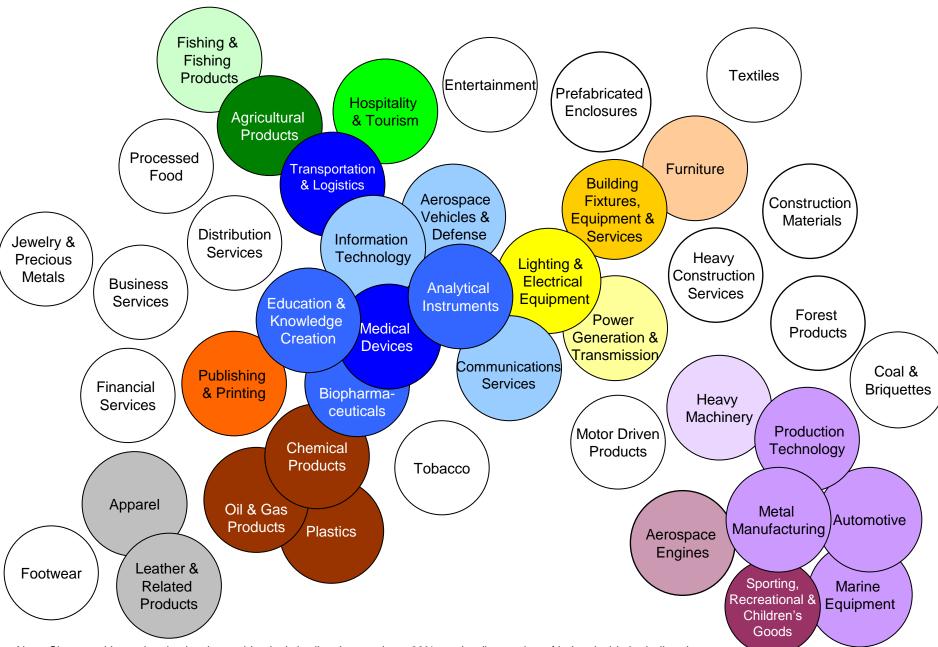


Geographic Influences on Competitiveness



 Regions are the most important economic unit for competitiveness in larger countries, especially countries beyond subsistence development

Related Clusters and Economic Diversification



Note: Clusters with overlapping borders or identical shading have at least 20% overlap (by number of industries) in both directions.

The Need to Go Beyond GDP

 There has been a growing recognition that we need to move beyond measuring only the economic performance of countries:

"In an increasingly performance-oriented society, metrics matter. What we measure affects what we do. If we have the wrong metrics, we will strive for the wrong things"

Jean-Paul Fitoussi, Amartya Sen, Joseph Stiglitz, Mismeasuring Our Lives

- Starting with the Human Development Index, there have been a number of efforts to add additional measures
- More recently, there has also been a focus on life satisfaction/happiness



 The Social Progress Index builds on these efforts to broaden measurement of national performance to social factors

Social Progress Index: Design Principles



What is Social Progress?

Social progress is the capacity of a society to meet the **basic human needs** of its citizens, establish the **building blocks** that allow citizens and communities to enhance and sustain the quality of their lives, and create the **conditions for all individuals to reach their full potential**.



A holistic framework is needed

Social Progress Index Model 2014

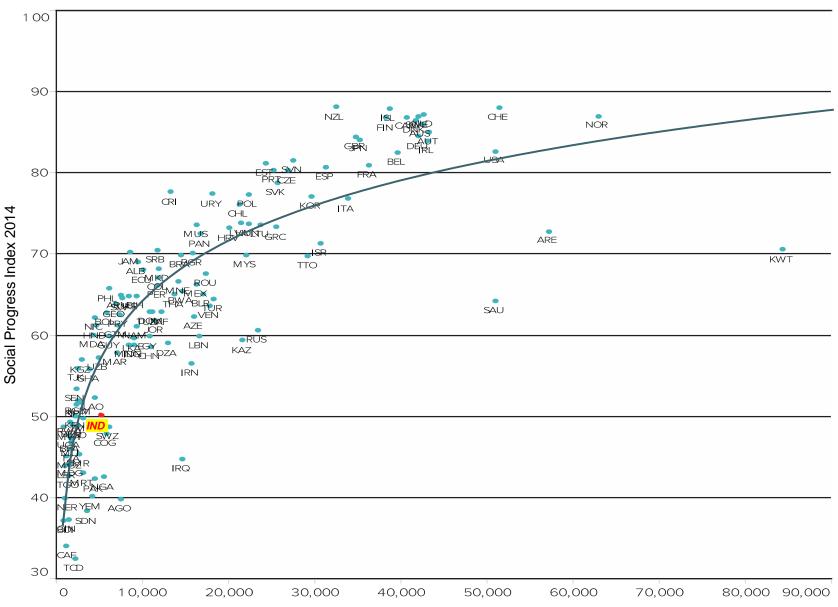
Social Progress Index Basic Human Needs Foundations of Wellbeing Opportunity Nutrition and Basic Medical Care Access to Basic Knowledge Personal Rights Access to Information and - Personal Freedom and Choice **Water and Sanitation Communications** Tolerance and Inclusion Shelter **Health and Wellness** Access to Advanced Education **Ecosystem Sustainability Personal Safety** *Is there opportunity for* Does a country provide Are the building blocks in for its people's most place for individuals and all individuals to reach essential needs? communities to enhance their full potential? and sustain wellbeing?

The Social Progress Index 2014

| RANK | SCORE | COUNTRY | PPP GDP PER CAPITA* | RANK | SCORE | COUNTRY | PPP GDP PER CAPITA | RANK | SCORE | COUNTRY | PPP GDP PER CAPITA | RANK | SCORE | COUNTRY | PPP GDP PER CAPITA |
|------|-------|--------------------|------------------------|------|-------|-----------------------|-----------------------|------|-------|--------------------|-----------------------|------|-------|------------------------|-----------------------|
| 1 | 88.24 | New Zealand | \$32,360 | 34 | 73.68 | Mauritius | \$16,194 | 67 | 63.78 | Venezuela | \$17,642 | 100 | 51.89 | Cambodia | \$2,789 |
| 2 | 88.19 | Switzerland | \$51,293 | 35 | 73.43 | Greece | \$25,391 | 68 | 63.03 | Dominican Republic | \$11,016 | 101 | 51.58 | Nepal | \$2,131 |
| 3 | 88.07 | Iceland | \$38,553 | 36 | 73.31 | Croatia | \$19,946 | 69 | 62.96 | South Africa | \$10,612 | 102 | 50.24 | India | \$5,050 |
| 4 | 87.37 | Netherlands | \$42,453 | 37 | 72.92 | United Arab Emirates | \$57,045 | 69 | 62.96 | Tunisia | \$11,989 | 103 | 50.20 | Kenya | \$2,109 |
| 5 | 87.12 | Norway | \$62,858 | 38 | 72.58 | Panama | \$16,655 | 71 | 62.90 | Bolivia | \$5,650 | 104 | 49.88 | Zambia | \$2,990 |
| 6 | 87.08 | Sweden | \$41,840 | 39 | 71.40 | Israel | \$30,600 | 72 | 62.65 | Paraguay | \$7,215 | 105 | 49.46 | Rwanda | \$1,379 |
| 7 | 86.95 | Canada | \$40,588 | 40 | 70.66 | Kuwait | \$84,188 | 73 | 62.44 | Azerbaijan | \$15,888 | 106 | 49.11 | Benin | \$1,687 |
| 8 | 86.91 | Finland | \$38,104 | 41 | 70.61 | Serbia | \$11,587 | 74 | 62.33 | Nicaragua | \$4,254 | 107 | 48.94 | Lesotho | \$2,368 |
| 9 | 86.55 | Denmark | \$41,524 | 42 | 70.59 | Argentina | - | 75 | 61.92 | Jordan | \$11,340 | 108 | 48.87 | Swaziland | \$5,912 |
| 10 | 86.10 | Australia | \$42,278 | 43 | 70.39 | Jamaica | \$8,421 | 76 | 61.37 | Guatemala | \$6,990 | 109 | 48.79 | Malawi | \$739 |
| 11 | 85.11 | Austria | \$43,139 | 44 | 70.24 | Bulgaria | \$15,738 | 77 | 61.28 | Honduras | \$4,423 | 110 | 47.99 | Congo, Republic of | \$5,631 |
| 12 | 84.61 | Germany | \$41,966 | 45 | 70.00 | Malaysia | \$21,897 | 78 | 61.19 | Namibia | \$9,136 | 111 | 47.75 | Uganda | \$1,334 |
| 13 | 84.56 | United Kingdom | \$34,694 | 46 | 69.97 | Brazil | \$14,301 | 79 | 61.07 | Cuba | - | 112 | 47.33 | Burkina Faso | \$1,528 |
| 14 | 84.21 | Japan | \$35,006 | 47 | 69.88 | Trinidad and Tobago | \$29,086 | 80 | 60.79 | Russia | \$23,184 | 113 | 46.85 | Mali | \$1,607 |
| 15 | 84.05 | Ireland | \$42,919 | 48 | 69.13 | Albania | \$9,243 | 81 | 60.12 | Moldova | \$4,146 | 114 | 46.06 | Tanzania | \$1,654 |
| 16 | 82.77 | United States | \$50,859 | 49 | 68.33 | Macedonia | \$11,708 | 82 | 60.06 | Guyana | \$6,054 | 115 | 45.95 | Djibouti | - |
| 17 | 82.63 | Belgium | \$39,498 | 50 | 68.15 | Ecuador | \$9,900 | 83 | 60.05 | Lebanon | \$16,509 | 116 | 45.51 | Cameroon | \$2,551 |
| 18 | 81.65 | Slovenia | \$27,394 | 51 | 67.72 | Romania | \$17,234 | 84 | 59.97 | Egypt | \$10,685 | 117 | 45.23 | Mozambique | \$971 |
| 19 | 81.28 | Estonia | \$24,195 | 52 | 67.24 | Colombia | \$11,687 | 85 | 59.71 | Sri Lanka | \$8,862 | 118 | 44.84 | Iraq | \$14,527 |
| 20 | 81.11 | France | \$36,074 | 53 | 66.80 | Montenegro | \$14,040 | 86 | 59.47 | Kazakhstan | \$21,506 | 119 | 44.28 | Madagascar | \$1,378 |
| 21 | 80.77 | Spain | \$31,198 | 54 | 66.41 | Mexico | \$16,144 | 87 | 59.13 | Algeria | \$12,779 | 120 | 44.02 | Liberia | \$782 |
| 22 | 80.49 | Portugal | \$25,096 | 55 | 66.29 | Peru | \$11,603 | 88 | 58.98 | Indonesia | \$8,856 | 121 | 43.11 | Mauritania | \$2,938 |
| 23 | 80.41 | Czech Republic | \$26,733 | 56 | 65.86 | Philippines | \$6,005 | 89 | 58.97 | Mongolia | \$8,288 | 122 | 42.80 | Togo | \$1,286 |
| 24 | 78.93 | Slovakia | \$25,537 | 57 | 65.60 | Botswana | \$14,443 | 90 | 58.67 | China | \$10,771 | 123 | 42.65 | Nigeria | \$5,440 |
| 25 | 77.75 | Costa Rica | \$13,091 | 58 | 65.20 | Belarus | \$16,868 | 91 | 58.01 | Morocco | \$6,878 | 124 | 42.40 | Pakistan | \$4,360 |
| 26 | 77.51 | Uruguay | \$17,966 | 59 | 65.14 | Thailand | \$13,586 | 92 | 57.34 | Uzbekistan | \$4,705 | 125 | 40.23 | Yemen | \$3,996 |
| 27 | 77.44 | Poland | \$22,143 | 60 | 65.03 | Armenia | \$7,291 | 93 | 57.08 | Kyrgyzstan | \$2,847 | 126 | 40.10 | Niger | \$884 |
| 28 | 77.18 | Korea, Republic of | \$29,495 | 61 | 64.99 | Bosnia and Herzegovin | \$9,184 | 94 | 56.65 | Iran | \$15,461 | 127 | 39.93 | Angola | \$7,346 |
| 29 | 76.93 | Italy | \$33,668 | 62 | 64.91 | Ukraine | \$8,332 | 95 | 56.05 | Tajikistan | \$2,320 | 128 | 38.45 | Sudan | \$3,370 |
| 30 | 76.30 | Chile | \$21,099 | 63 | 64.70 | El Salvador | \$7,445 | 96 | 55.96 | Ghana | \$3,638 | 129 | 37.41 | Guinea | \$1,216 |
| 31 | 73.91 | Latvia | \$21,229 | 64 | 64.62 | Turkey | \$18,167 | 97 | 53.52 | Senegal | \$2,174 | 130 | 37.33 | Burundi | \$737 |
| 32 | 73.87 | Hungary | \$22,146 | 65 | 64.38 | Saudi Arabia | \$50,791 | 98 | 52.41 | Laos | \$4,388 | 131 | 34.17 | Central African Republ | i \$964 |
| 33 | 73.76 | Lithuania | \$23,554 | 66 | 63.94 | Georgia | \$6,691 | 99 | 52.04 | Bangladesh | \$2,364 | 132 | 32.60 | Chad | \$2,003 |
| | | | | | | | | | | | | | | | |

Note: *GDP per capita 2011 (Constant, 2011 International \$)

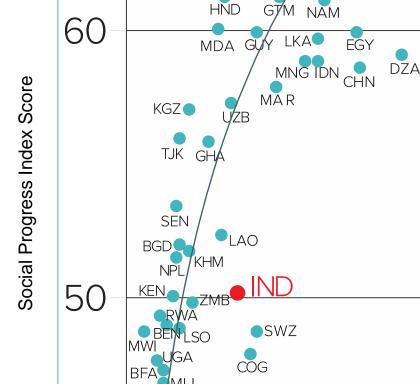
Social Progress Index vs. GDP per Capita (PPP)*



GDP per capita (PPP, constant 2011 international \$)

Social Progress Performance India Vs. Peer Countries

IRN



CMR

TZA

 India is currently underperforming on Social Progress relative to its level of economic development

GDP per capita (PPP, constant 2011 international \$)

IRQ •

Social Progress Index Rank: 102 GDP per capita rank: 93



| | Score | Score Rank | | | Score | Score Rank | | | Score | Rank | |
|---|-------|------------|---|---|--------------|------------|---|---|-------|------|--|
| BASIC HUMAN NEEDS | 54.48 | 100 | | FOUNDATIONS OF WELLBEING | 56.84 | 108 | | OPPORTUNITY | 39.39 | 109 | |
| Nutrition and Basic Medical Care | 75.69 | 97 | | Access to Basic Knowledge | 77.80 | 95 | | Personal Rights | 54.27 | 70 | |
| Undernourishment | 17.50 | 97 | | Adult literacy rate | 62.8 | 114 | | Political rights | 2.0 | 37 | |
| Depth of food deficit | 125 | 97 | | Primary school enrollment | | 70 | | Freedom of speech | 1.0 | 14 | |
| Maternal mortality rate | 200 | 94 | | Lower secondary school enrollment | | 89 | | Freedom of assembly/association | 0.0 | 95 | |
| Stillbirth rate | 22 | 100 | | Upper secondary school enrollment | | 91 | | Freedom of movement | 3.0 | 67 | |
| Child mortality rate | 56 | 101 | | Gender parity in secondary enrollment | 0.9 | 95 | | Private property rights | 50.0 | 36 | |
| Deaths from infectious diseases | 363 | 97 | | | | | | | | | |
| Water and Sanitation | 51.85 | 100 | | Access to Information and Communications | 39.87 | 110 | | Personal Freedom and Choice | 54.52 | 118 | |
| Access to piped water | 25 | 97 | | Mobile telephone subscriptions | 69.9 | 106 | | Freedom over life choices | 57.0 | 99 | |
| Rural vs. urban access to improved water source | 6.8 | 64 | | Internet users | 12.6 | 105 | | Freedom of religion | 2.0 | 93 | |
| Access to improved sanitation facilities | 35.1 | 108 | | Press Freedom Index | 41.2 | 95 | | Modern slavery, human trafficking, child marriage | 30.8 | 130 | |
| Access to improved carnation recinities | 00.1 | 100 | | 1 1633 I Tobuciii iliuox | 71.2 | 00 | | Satisfied demand for contraception | 80.0 | 75 | |
| | | | | | | | | Corruption | 36.0 | 74 | |
| Shelter | 39.77 | 102 | | Health and Wellness | 68.98 | 95 | | Tolerance and Inclusion | 21.54 | 131 | |
| Sileitei | 33.77 | 102 | _ | Health and Welliness | 00.00 | | _ | Tolerance and molasion | 21.04 | 101 | |
| Availability of affordable housing | 47 | 57 | | Life expectancy | 66.0 | 98 | | Women treated with respect | 61.0 | 68 | |
| Access to electricity | 75.0 | 96 | | Non-communicable disease deaths between 30 and 70 | 27.0 | 90 | | Tolerance for immigrants | 30.0 | 126 | |
| Quality of electricity supply | 3.2 | 90 | | Obesity rate | 1.9 | 4 | | Tolerance for homosexuals | 11.0 | 85 | |
| Indoor air pollution attributable deaths | 124.5 | 109 | | Outdoor air pollution attributable deaths | 14.0 | 71 | | Discrimination and violence against minorities | 8.2 | 112 | |
| | | | | Suicide rate | 25.2 | 126 | | Religious tolerance | 1.0 | 118 | |
| | | | | | | | | Community safety net | 51.0 | 129 | |
| Personal Safety | 50.64 | 95 | | Ecosystem Sustainability | 40.72 | 100 | | Access to Advanced Education | 27.24 | 91 | |
| | | | | | | | | | | | |
| Homicide rate | 2.0 | 41 | | Greenhouse gas emissions | 618.1 3.6 | 2 | | Years of tertiary schooling | 0.2 | 80 | |
| Level of violent crime | 3.0 | 56 | | Water withdrawals as a percent of resources | | 113 | | Women's average years in school | 5.6 | 104 | |
| Perceived criminality | 4.0 | 91 | | Biodiversity and habitat | 39.2 | 99 | | Inequality in the attainment of education | 0.4 | 103 | |
| Political terror | 4.0 | 117 | | | | | | Number of globally ranked universities | 3.0 | 12 | |
| Traffic deaths | 18.9 | 84 | | | | | | | | | |
| 4 | | | | | | | | | | | |

Relative Strength Neutral Relative Weakness

Note: Strengths and weaknesses are relative to 15 countries of similar GDP:

Uzbekistan; Nigeria; Congo, Republic of; Bolivia; Honduras; Laos; Pakistan; Nicaragua; Swaziland; Moldova; Philippines; Guyana; Yemen; Ghana; and Georgia

The Role of Business in Society

- Only business can create economic prosperity, through meeting needs at a profit
- Societies everywhere are facing significant social, environmental and economic development challenges
- Government and NGO's lack sufficient resources and capabilities to fully meet these challenges alone
- Corporate social responsibility efforts are greater than ever, but the legitimacy of business has fallen



We need a new approach

The Role of Business in Society Evolving Approaches

Philanthropy



Corporate Social Responsibility (CSR)



Creating Shared Value (CSV)

- Donations to worthy social causes
- Volunteering

- Compliance with community standards
- Good corporate citizenship
- "Sustainability" initiatives



- Mitigating risk and harm
- Improving trust and reputation

- Addressing societal needs and challenges with a business model
 - While making a profit

Levels of Shared Value

Reconceiving needs, products, and customers

- Meeting societal needs through products and services
- Serving unserved or underserved customers

II. Redefining productivity in the value chain

 Utilizing resources, energy, suppliers, logistics, and employees differently and better

III. Improving the local and regional business environment

- Improving skills, the supplier base, the regulatory environment, and the supporting institutions that affect the business
- Strengthening the **cluster** on which the company depends
- Improving consumer education and local infrastructure



Shared value strengthens the link between company success and community success

Shared Value in Products <u>Dow Chemical</u>

- Dow recognized that global social issues represent its largest market opportunities
- Created the "Breakthroughs to World Challenges" Program
 - Each business unit was challenged to apply Dow's tradition of "solutionism" through innovation to a range of global problems inspired by the Millennium Development Goals



- One of Dow's business units developed Omega-9 canola and sunflower seeds that produce cooking oil with no trans fats and low saturated fats
- The technology yields twice the oil per hectare for farmers than soybeans, raising farmer and farmland productivity
- The oils have longer shelf life and usage life for food processors



 Has become one of Dow's largest selling product lines, with 2012 total revenues of approximately \$700 million

Shared Value in the Value Chain Fibria, Brazil

- Fibria, the world's leading manufacturer of chemical pulp, utilizes planted eucalyptus trees and integration of native habitat to dramatically reduce the land required and sustainability in wood fiber cultivation
- The company also encourages small-scale producers near its mills to plant eucalyptus in conjunction with other crops, assisting them with technical training and inputs

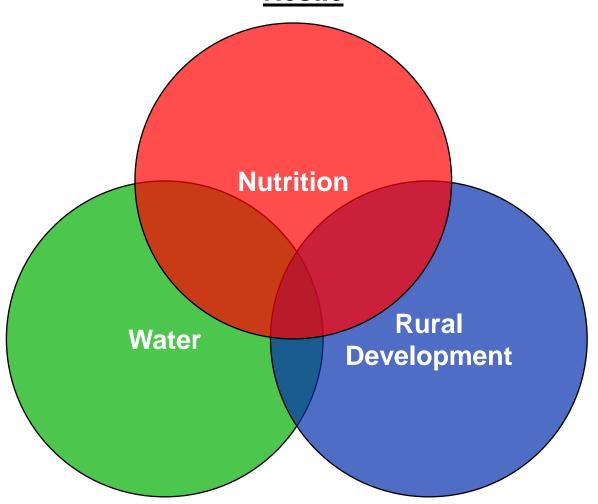


- Fibria achieves far greater land and water efficiency versus traditional plantation methods
- Small scale producers currently contribute 27% of the raw material volume utilized in Fibria mills, improving efficiency
- Over 4000 households have significantly increased employment and incomes

Shared Value Through Cluster Development ITO EN, Japanese Tea Cluster

- ITO EN is the world's leading producer and marketer of loose leaf and bottled green tea. The company sources 100% locally-grown green tea leaves
- ITO EN partners with farmers, government and other stakeholders to establish small and large scale plantations using abandoned agricultural land
- The company purchases entire crops produced through this program, lowering sales costs
- The company provides assistance in modern farm management practices and technology, working with growers to raise tea quality to meet ITO EN standards
- The program motivates and trains young people to take over tea growing when older farmers retire
- Farmer incomes have risen due to increased quality and efficiency
- Land abandoned by retiring farmers has been restored to production, creating jobs and assuring cluster sustainability by attracting young people
- Tea volume has expanded by 13% to date, providing ITO EN with adequate volume, consistent quality, and reduced production costs

Creating Shared Value: Where is the Opportunity? <u>Nestlé</u>



 Opportunities to create shared value are inevitably tied closely to a company's particular businesses

The Purpose of Business

- The purpose in business is to create economic value while creating shared value for society
- Businesses acting as businesses, not as charitable givers, are arguably the most powerful force for addressing many of the pressing issues facing our society
- Shared value will give rise to far broader opportunities for strategy and economic value creation and will drive the next wave of innovation, productivity, and economic growth
- A transformation of business practice around shared value will give purpose to the corporation